



## Quality Policy

VCC is committed to maintaining technology and business leadership and to satisfying our customers with superior products of utmost reliability, delivered on time, supported by an organization whose culture is focused on continuous improvement as measured by key metrics, and while holding ourselves accountable to legal and moral requirements.

Our goals (detailed below) provide the roadmap we use to establish the key metrics that ensure these objectives are achieved:

- Exceed our customer's needs and expectations
- Maintain a winning atmosphere at VCC
- Continue product innovation
- Improve Quality throughout VCC

Central to fostering a culture of continuous improvement, key performance metrics are continuously measured, and results reviewed so that proactive actions are undertaken to improve our technology, our products, our processes and our service to customers.

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